# Grantee Perception Report ${ }^{\text {® }}$ Applicant Perception Report 

PREPARED FOR<br>Mama Cash

January 2017


## THE CENTER FOR EFFECTIVE PHILANTHROPY

675 Massachusetts Avenue
7th Floor
Cambridge, MA 02139 Tel: (617) 492-0800
Fax: (617) 492-0888

131 Steuart Street
Suite 501
San Francisco, CA 94105
Tel: (415) 391-3070
Fax: (415) 956-9916
www.effectivephilanthropy.org

## TABLE OF CONTENTS

HOW TO READ YOUR CHARTS3
KEY RATINGS SUMMARY ..... 4
GPR and APR Key Ratings Summary ..... 4
Word Clouds ..... 7
SURVEY POPULATION ..... 9
COMPARATIVE COHORTS ..... 11
GRANTMAKING AND APPLICATION CHARACTERISTICS ..... 13
IMPACT ON FIELDS AND LOCAL COMMUNITIES ..... 16
Field-Focused Measures ..... 16
Community-Focused Measures ..... 19
IMPACT ON ORGANIZATIONS ..... 21
INTERACTIONS AND COMMUNICATIONS ..... 27
Interactions Measures ..... 27
Communications Measures ..... 33
SELECTION PROCESS ..... 46
DECLINED APPLICATIONS ..... 51
Implications for Future Applications ..... 53
Feedback on Declined Applications ..... 54
REPORTING/EVALUATION PROCESS ..... 55
DOLLAR RETURN AND TIME SPENT ON PROCESSES ..... 5€
Time Spent on Processes ..... сб
NON-MONETARY ASSISTANCE ..... $6 x$
SUGGESTIONS FOR MAMA CASH ..... 7†CONTEXTUAL DATAGrantmaking CharacteristicsGrantee/Applicant CharacteristicsFunder Characteristics
7C7C8†8j
ADDITIONAL SURVEY INFORMATION ..... 90

## Interpreting Your Charts

Many of the charts in this report are shown in this format. See below for an explanation of the chart elements.


Missing data: Selected grantee and declined applicant ratings are not displayed in this report due to changes in the survey instrument, or when a question received fewer than 5 responses.

## STATISTICAL SIGNIFICANCE OF CHANGES OVER TIME

CEP compares your past ratings to your current ratings, testing for statistically significant differences. An asterisk in your current results denotes a statistically significant difference between your current rating and the previous rating.
5.81*

60th

## Key Grantee Measures

The following chart highlights a selection of your key grantee results. Each of these data points corresponds to an individual survey measure that is displayed with additional detail in the subsequent pages of this report.


## Key Applicant Measures

The following chart highlights a selection of your key applicant results. Each of these data points corresponds to an individual survey measure that is displayed with additional detail in the subsequent pages of this report.


## Summary of Differences by Subgroup

## Grantee Differences by Subgroup

Portfolio: While differences are not significant and consistent throughout the entire report, Body grantees rate significantly higher than Voice grantees for a number of measures, including aspects of field impact, organizational impact, and funder-grantee relationships. Additionally, Body grantees rate significantly higher than Women's Fund grantees for Mama Cash's impact on their fields, communities, and organizations.

Region: Mama Cash's LAC grantees rate the highest for its impact on and understanding of grantees' local communities in fact, with ratings that are significantly higher than some regions. Otherwise, no region consistently rates higher or lower than others.

Declined Applicant Differences by Subgroup

No group consistently rates higher or lower than others when grantees are segmented by region or portfolio.


Applicants were asked, "At this point in time, what is one word that best describes the Foundation?" In the "word cloud" below, the size of each word indicates the frequency with which it was written by applicants. The color of each word is stylistic and not indicative of its frequency. Ten applicants described Mama Cash as "Feminist," the most commonly used word.


This image was produced using a free tool available at www.tagxedo.com. Copyright (c) 2006, ComponentAce. http://www.componentace.com.

## Survey Population

## Grantee Survey Methodology

| Survey | Survey Fielded | Number of Responses Received | Survey Response R |
| :---: | :---: | :---: | :---: |
| Mama Cash 2016 | September and October 2016 | 89 | 76 |
| Mama Cash 2014 | February and March 2014 | 97 | 68 |
| Survey Year | Year of Active Grants |  |  |
| Mama Cash 2016 | 2015 |  |  |
| Mama Cash 2014 | 2013 |  |  |
| Throughout this report, Mama Cash's survey results are compared to CEP's broader dataset of more than 40,000 grantees built up over more than a decade of grantee surveys of more than 250 funders. The full list of participating funders can be found at http://www.effectivephilanthropy.org/assessments/gpr-apr/. |  |  |  |
| In order to protect | results are not shown when CEP recei | n five responses to a specific |  |

## Subgroups

In addition to showing Mama Cash's overall ratings, this report shows ratings segmented by Portfolio. The online version of this report also shows ratings segmented by Region.

| Portfolio | Number of Responses |
| :--- | ---: |
| Body | 22 |
| Money | 24 |
| Voice | 26 |
| Women's Funds | 17 |
| Region | 20 |
| Africa | 23 |
| Asia/Pacific | 19 |
| Europe/CIS | 21 |
| LAC | 6 |

## Applicant Survey Methodology

| Survey | Survey Fielded | Number of Responses Received | Survey Response Rate |
| :--- | ---: | ---: | ---: | ---: |
| Mama Cash 2016 | September and October 2016 | 232 | $47 \%$ |
| Mama Cash 2014 | February and March 2014 | 201 | $32 \%$ |


| Survey Year | Application Year |
| :--- | :---: |
| Mama Cash 2016 | 2015 |
| Mama Cash 2014 | 2013 |

Throughout this report, Mama Cash's applicant survey results are compared to CEP's broader dataset of more than 4,000 declined applicants, from surveys of more than 50 funders.

In order to protect the confidentiality of respondents, results are not shown when CEP received fewer than five responses to a specific question.

## Subgroups

In addition to showing Mama Cash's overall ratings, this report shows ratings segmented by Portfolio. The online version of this report also shows ratings segmented by Region.

| Portfolio | Number of Responses |
| :--- | ---: |
| Body | 94 |
| Money | 33 |
| Voice | 105 |
| Region | Number of Responses |
| Africa/West Asia | 161 |
| Asia/Pacific | 54 |
| Europe/CIS | 14 |

## Comparative Cohorts

## Customized Cohort

Mama Cash selected a set of 11 funders to create a smaller comparison group for the grantee data that more closely resembles Mama Cash in scale and scope.

Custom Cohort
Adessium Foundation
Arcus Foundation

EMpower
Ford Foundation
Humanity United
Levi Strauss Foundation
Mama Cash
Oak Foundation
The Atlantic Philanthropies
The Overbrook Foundation
The Rockefeller Foundation

## Standard Cohorts

CEP also included 16 standard GPR cohorts to allow for comparisons to a variety of different types of funders.

## Strategy Cohorts

| Cohort Name | Count | Description |
| :--- | :---: | :---: | :---: |
| Small Grant Providers | 41 | Funders with median grant size of $\$ 20 \mathrm{~K}$ or less |
| Large Grant Providers | 58 | Funders with median grant size of $\$ 200 \mathrm{~K}$ or more |
| High Touch Funders | 24 | Funders for which a majority of grantees report having contact with their primary contact monthly or more often |
| Intensive Non-Monetary Assistance Providers | 29 | Funders that provide at least $30 \%$ of grantees with comprehensive or field-focused assistance as defined by CEP |
| Proactive Grantmakers | 52 | Funders that make at least $90 \%$ of grants proactively |
| Responsive Grantmakers | 54 | Funders that make at most $10 \%$ of grants proactively |
| International Funders | 39 | Funders with an international scope of work |

## Annual Giving Cohorts

| Cohort Name | Count | Description |
| :--- | :---: | :---: | :---: |
| Funders Giving Less Than $\$ 5$ Million | 51 | Funders with annual giving of less than $\$ 5$ million |
| Funders Giving $\$ 50$ Million or More | 51 | Funders with annual giving of $\$ 50$ million or more |

## Foundation Type Cohorts

| Cohort Name | Count | Description |
| :--- | :---: | :---: | :---: |
| Private Foundations | 128 | All private foundations in the GPR dataset |
| Family Foundations | 52 | All family foundations in the GPR dataset |
| Community Foundations | 31 | All community foundations in the GPR dataset |
| Health Conversion Foundations | 28 | All health conversation foundations in the GPR dataset |
| Corporate Foundations | 18 | All corporate foundations in the GPR dataset |

## Other Cohorts

Cohort Name
Funders Outside the United States

Recently Established Foundations

Count
22
47

Description Funders that are primarily based outside the United States

Funders that were established in 2000 or later

## Grantmaking and Application Characteristics

Foundations make different choices about the ways they organize themselves, structure their grants, and the types of grantees they support. The following tables show some of these important characteristics. The information is based on self-reported data from funders, grantees, and applicants, and further detail is available in the Contextual Data section of this report.

## Grant Size

## Grantee Responses

Median Grant Size



Cohort: Custom Cohort $\mathbf{V}$
Past results: © on off
Subgroup: Portfolio v

## Applicant Responses

## Median Grant Request Size



## Grantee/Applicant Budget

## Grantee Responses

## Typical Organizational Budget

| 0th | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(\$ 0.0 \mathrm{M})$ | $(\$ 0.8 \mathrm{M})$ | $(\$ 1.5 \mathrm{M})$ | $(\$ 2.5 \mathrm{M})$ |

\$0.1M
1st
Mama Cash 2016


Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Responses

Typical Organizational Budget

| 0 th | 25 th | 50 th | 100th |
| :---: | :---: | :---: | :---: |
| $(\$ 0.1 \mathrm{M})$ | $(\$ 0.4 \mathrm{M})$ | $(\$ 0.6 \mathrm{M})$ | $(\$ 1.1 \mathrm{M})$ |

\$0.1M
1st
Mama Cash 2016


Cohort: None v
Past results: on off
Subgroup: Portfolio v

## Type of Grant Awarded/Requested

| Type of Grant Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Program / Project Support | 56\% | 53\% | 64\% | 71\% |
| General Operating / Core Support | 43\% | 43\% | 21\% | 22\% |
| Capital Support: Building / Renovation / Endowment Support / Other | 0\% | 1\% | 6\% | 2\% |
| Technical Assistance / Capacity Building | 1\% | 2\% | 4\% | 4\% |
| Scholarship / Fellowship | 0\% | 0\% | 2\% | 1\% |
| Event / Sponsorship Funding | 0\% | 1\% | 2\% | 1\% |


| Type of Grant Requested (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Program/project support | 87\% | 78\% | 71\% |
| General operating | 10\% | 13\% | 11\% |
| Scholarship or research fellowship | 0\% | 1\% | 1\% |
| Technical assistance/capacity building | 1\% | 4\% | 4\% |
| Event/sponsorship funding | 0\% | 3\% | 1\% |
| Capital support: building/renovation/endowment support/other | 1\% | 2\% | 11\% |


| Program Staff Load (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Dollars awarded per program staff full-time employee | \$0.4M | \$0.4M | \$2.7M | \$2.5M |
| Applications per program full-time employee | 234 | 11 | 29 | 13 |
| Active grants per program full-time employee | 13 | 13 | 34 | 20 |

## Impact on and Understanding of Fields

## Grantee Ratings

"Overall, how would you rate the Foundation's impact on your field?"

```
    1= No impact }7\mathrm{ = Significant positive impact
```

| $\begin{gathered} \text { 0th } \\ (4.15) \end{gathered}$ | $\begin{gathered} \text { 25th } \\ (5.47) \end{gathered}$ | $\begin{aligned} & \text { 50th } \\ & \text { (5.73) } \end{aligned}$ | $\begin{array}{r} \text { 75th } \\ \text { (5.94 } \end{array}$ |  | $\begin{aligned} & \text { 100th } \\ & \text { (6.46) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mama Cash 2016 |  |  |  | 6.20 <br> 93rd |  |


Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Ratings

"Overall, how would you rate the Foundation's impact on your field?"
1 = No impact $\mathbf{7}=$ Significant positive impact


Cohort: None $\mathbf{V}$
Past results: on off
Subgroup: Portfolio V

## Understanding of Fields

## Grantee Ratings

"How well does the Foundation understand the field in which you work?"

```
1 = Limited understanding of the field }\mathbf{7}\mathrm{ = Regarded as an expert in the field
\begin{tabular}{cccc} 
Oth & 25 th & 50 th & 75th \\
\((4.17)\) & \((5.43)\) & \((5.67)\) & \((5.92)\)
\end{tabular}
```



Cohort: Custom Cohort $\quad$ Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Ratings

"How well does the Foundation understand the field in which you work?"



## Advancing Knowledge and Public Policy

## Grantee Ratings

"To what extent has the Foundation advanced the state of knowledge in your field?"



Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio v

## Grantee Ratings

"To what extent has the Foundation affected public policy in your field?"

```
    1= Not at all }\mathbf{7=}\mathrm{ = Major influence on shaping public policy
```

| $\begin{aligned} & \text { 0th } \\ & (1.82) \end{aligned}$ | $\begin{gathered} \text { 25th } \\ (4.19) \end{gathered}$ |  | $\begin{aligned} & \text { 50th } \\ & (4.60) \end{aligned}$ | $\begin{gathered} \text { 75th } \\ (5.01) \end{gathered}$ | $\begin{aligned} & \text { 100th } \\ & \text { (5.99) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mama Cash 2016 |  | $\begin{aligned} & 4.37 \\ & 38 t h \end{aligned}$ |  |  |  |



[^0]
## Impact on and Understanding of Local Communities

## Grantee Ratings

"Overall, how would you rate the Foundation's impact on your local community?"

```
    1 = No impact 7 = Significant positive impact
```



Cohort: Custom Cohort $\quad$ Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Ratings

"Overall, how would you rate the Foundation's impact on your local community?"

| $\mathbf{1}=$ No impact | $\mathbf{7}$ = Significant positive impact |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| Oth | 25 th | 50 th | 75th | (5.07) |



Subgroup: Portfolio V

## Understanding of Local Communities

## Grantee Ratings

"How well does the Foundation understand the local community in which you work?"

```
    1 = Limited understanding of the community }\mathbf{7}=\mathrm{ Regarded as an expert on the community
```



Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Ratings

"How well does the Foundation understand the local community in which you work?"


Cohort: None $\mathbf{V}$

```
Past results: On Off
```

Subgroup: Portfolio V

## Impact on and Understanding of Organizations

## Grantee Ratings

"Overall, how would you rate the Foundation's impact on your organization?"

```
    1= No impact }7\mathrm{ = Significant positive impact
\begin{tabular}{cccc} 
0th & 25 th & 50 th & 75th \\
\((4.58)\) & \((5.87)\) & \((6.12)\) & \((6.30)\)
\end{tabular}
```



Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Grantee Ratings

"How much, if at all, did the Foundation improve your ability to sustain the work funded by this grant in the future?"

(4.07)
(5.21)


[^1]
## Understanding of Organizations

## Grantee Ratings

"How well does the Foundation understand your organization's strategy and goals?"


## Applicant Ratings

"How well does the Foundation understand your organization's strategy and goals?"

| 1 = Limited understanding | 7 = Thorough understanding |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 0th } \\ & (2.50) \end{aligned}$ | $\begin{gathered} \text { 25th } \\ \text { (3.31) } \end{gathered}$ |  | $\begin{aligned} & \text { 50th } \\ & (3.66) \end{aligned}$ | $\begin{gathered} \text { 75th } \\ (4.23) \end{gathered}$ | $\begin{aligned} & \text { 100th } \\ & \text { (5.32) } \end{aligned}$ |
| Mama Cash 2016 |  | $\begin{gathered} 3.31 \\ 26 t h \end{gathered}$ |  |  |  |
| Mama Cash 2014 | 3.22 |  |  |  |  |
| Body |  | $3.43$ |  |  |  |
| Money | $3 .$ |  |  |  |  |
| Voice | 3.20 |  |  |  |  |

## Understanding of Contextual Factors

## Grantee Ratings

"How well does the Foundation understand the social, cultural, or socioeconomic factors that affect your work?"

```
1 = Limited understanding 7 = Thorough understanding
\begin{tabular}{cccc} 
Oth & 25 th & 50 th & 75th \\
\((4.24)\) & \((5.41)\) & \((5.68)\) & \((5.90)\)
\end{tabular}
```




Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Applicant Ratings

"How well does the Foundation understand the social, cultural, or socioeconomic factors that affect your work?"

```
    1 = Limited understanding 7 = Thorough understanding
```

| 0th | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(2.50)$ | $(3.58)$ | $(4.05)$ | $(4.63)$ |



Cohort: None $\boldsymbol{V}$
Past results: $\bigcirc$ on off
Subgroup: Portfolio V

## Effect of Grant on Organization

## Grantee Responses

"Which of the following statements best describes the primary effect the receipt of this grant had on your organization's programs or operations?"

Mama Cash 2016
Enhanced Capacity

Expanded Existing Program Work 22\%
Maintained Existing Program 28\%

Added New Program Work $\quad 7 \%$

Mama Cash 2014

| $44 \%$ | $34 \%$ |
| :--- | :--- |
| $22 \%$ | $14 \%$ |
| $28 \%$ | $29 \%$ |
| $7 \%$ | $23 \%$ |

Average Funder

| $34 \%$ | $29 \%$ | $28 \%$ |
| :--- | :--- | :--- |
| $14 \%$ | $26 \%$ | $29 \%$ |
| $29 \%$ | $20 \%$ | $17 \%$ |
| $23 \%$ | $25 \%$ | $26 \%$ |


| Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: |
| $50 \%$ | $43 \%$ | $38 \%$ | $44 \%$ |
| $23 \%$ | $26 \%$ | $27 \%$ | $6 \%$ |
| $23 \%$ | $22 \%$ | $31 \%$ | $38 \%$ |
| $5 \%$ | $9 \%$ | $4 \%$ | $13 \%$ |

## Grantee and Applicant Challenges

## Grantee Ratings

How aware is the Foundation of the challenges that your organization is facing?

(5.27)
(5.50)
(6.18)


Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Grantee Ratings

To what extent does the Foundation take advantage of its various resources to help your organization address its challenges?


## Applicant Ratings

How aware is the Foundation of the challenges that your organization is facing?


Cohort: None V Past results: On Off Subgroup: Portfolio V

## Interactions

The quality of interactions and the clarity and consistency of communications together create the larger construct that CEP refers to as "relationships." The relationships measure below is an average of grantee ratings on the following measures:

1. Fairness of treatment by the foundation
2. Comfort approaching the foundation if a problem arises
3. Responsiveness of foundation staff
4. Clarity of communication of the foundation's goals and strategy
5. Consistency of information provided by different communications

## Grantee Ratings

Funder-Grantee Relationships Summary Measure
1 = Very negative $\quad \mathbf{7}$ = Very positive



Cohort: Custom Cohort V
Past results: on off
Subgroup: Portfolio v

## Responsiveness

## Grantee Ratings

"Overall, how responsive was the Foundation staff?"
1 = Not at all responsive $\quad \mathbf{7}=$ Extremely responsive

| Oth <br> $(4.90)$ | 25 th | 50th | 75th |
| :---: | :---: | :---: | :---: |
|  | $(6.10)$ | $(6.35)$ | $(6.54)$ |
| Mama Cash 2016 |  |  |  |


Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Applicant Ratings

"Overall, how responsive was the Foundation staff?"


Cohort: None $\mathbf{V}$

```
Past results: © on ○ off
```

Subgroup: Portfolio V

## Fairness

## Grantee Ratings

"Overall, how fairly did the Foundation treat you?"

```
1= Not at all fairly }7\mathrm{ = Extremely fairly
```

| 0th | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(5.38)$ | $(6.35)$ | $(6.53)$ | $(6.66)$ |



Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Applicant Ratings

"Overall, how fairly did the Foundation treat you?"


Cohort: None V
Past results: On Off
Subgroup: Portfolio V

## Comfort and Accessibility

## Grantee Ratings

"How comfortable do you feel approaching the Foundation if a problem arises?"

```
    1= Not at all comfortable }\mathbf{7}=\mathrm{ Extremely comfortable
\begin{tabular}{cccc}
0 th & 25 th & 50 th & 75th \\
\((5.29)\) & \((6.03)\) & \((6.20)\) & \((6.34)\)
\end{tabular}
```



Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Applicant Ratings

"How accessible do you believe the Foundation is to applicants?"

1 = Some organizations are favored over others $\quad \mathbf{7}$ = Everyone has equal access


Cohort: None $\mathbf{V}$
Past results: on off
Subgroup: Portfolio V

## Grantee Interaction Patterns

## Grantee Responses

"How often do/did you have contact with your program officer during this grant?"


## Grantee Responses

"Who most frequently initiated the contact you had with your program officer?"

| Initiation of Contact with Program Officer (Overall) | Mama Cash 2016 | Mama Cash 2014 |  | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Program Officer | 29\% |  | 26\% | 15\% | 15\% |
| Both of equal frequency | 58\% |  | 59\% | 49\% | 56\% |
| Grantee | 13\% |  | 15\% | 36\% | 29\% |
| Initiation of Contact with Program Officer (By Subgroup) |  | Body | Money | Voice | Women's Funds |
| Program Officer |  | 41\% | 27\% | 28\% | 18\% |
| Both of equal frequency |  | 50\% | 59\% | 56\% | 71\% |
| Grantee |  | 9\% | 14\% | 16\% | 12\% |

## Contact Change and Site Visits

## Grantee Ratings

"Has your main contact at the Foundation changed in the past six months?"


## Grantee Ratings

"Did the Foundation conduct a site visit during the course of this grant?"

> Proportion of grantees responding 'Yes'

| 0th | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(7 \%)$ | $(36 \%)$ | $(51 \%)$ | $(69 \%)$ |




[^2]
## Communication

## Grantee Ratings

"How clearly has the Foundation communicated its goals and strategy with you?"

```
1= Not at all clearly }\mathbf{7}=\mathrm{ = Extremely clearly
\begin{tabular}{cccc} 
0th & 25 th & 50 th & 75th \\
\((3.65)\) & \((5.48)\) & \((5.73)\) & \((6.00)\)
\end{tabular}
```



Cohort: Custom Cohort Past results: © on off Subgroup: Portfolio v

## Applicant Ratings

"How clearly has the Foundation communicated its goals and strategy to you?"


[^3]Subgroup: Portfolio V

## Consistency of Communication

## Grantee Ratings

"How consistent was the information provided by different communications resources, both personal and written, that you used to learn about the Foundation?"


## Applicant Ratings

"How consistent was the information provided by different communications resources, both personal and written, that you used to learn about the Foundation?"


## Funder Transparency

## Grantee Ratings

"Overall how transparent is the Foundation with your organization?"


## Foundation Transparency - Overall (Grantee Ratings)



## Foundation Transparency - Subgroups (Grantee Ratings)



Foundation Transparency - Overall (Applicant Ratings)


## Foundation Transparency - By Subgroups (Applicant Ratings)



## Communication Resources

Grantees and applicants were asked whether they used each of the following communications resources from the Foundation and how helpful they found each resource. The following charts show the proportions of respondents who have used each resource.
"Please indicate whether you used any of the following resources, and if so how helpful you found each."

Usage of Communication Resources (Grantee Responses)


Usage of Communication Resources (Applicant Responses)


## Helpfulness of Communication Resources (Grantee Ratings)



## Helpfulness of Communication Resources (Applicant Ratings)



## Social Media Resources

Grantees and applicants were asked whether they used each of the following communications resources from the Foundation and how helpful they found each resource. The following charts show the proportions of grantees and applicants who have used each resource.

## Usage of Social Media Resources (Grantee Ratings)



Usage of Social Media Resources (Applicant Ratings)


## Helpfulness of Social Media Resources (Grantee Ratings)



Helpfulness of Social Media Resources (Applicant Ratings)


## Selection Process

## Grantee Ratings

"How helpful was participating in the Foundation's selection process in strengthening the organization/ program funded by the grant?"


## Applicant Ratings

"How helpful was participating in the Foundation's selection process in strengthening the organization/program to which the grant funding would have been directed?"


## Pressure to Modify Priorities

## Grantee Ratings

"As you developed your grant proposal, how much pressure did you feel to modify your organization's priorities in order to create a grant proposal that was likely to receive funding?"

```
    1= No pressure 7 = Significant pressure
```





## Applicant Ratings

"As you developed your grant proposal, how much pressure did you feel to modify your organization's priorities in order to create a grant proposal that was likely to receive funding?"


## Time Between Submission and Funding Decision

## Grantee Responses

"How much time elapsed from the submission of the grant proposal to clear commitment of funding?"

| Time Elapsed from Submission of Proposal to Clear Commitment of Funding (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Less than 1 month | 16\% | 1\% | 6\% | 10\% |
| 1-3 months | 59\% | 53\% | 55\% | 54\% |
| 4-6 months | 18\% | 25\% | 30\% | 25\% |
| 7-9 months | 1\% | 12\% | 5\% | 6\% |
| 10-12 months | 5\% | 4\% | 2\% | 4\% |
| More than 12 months | 1\% | 4\% | 2\% | 2\% |


| Time Elapsed from Submission of Proposal to Clear Commitment of Funding (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| Less than 1 month | 6\% | 13\% | 27\% | 14\% |
| 1-3 months | 72\% | 67\% | 35\% | 71\% |
| 4-6 months | 22\% | 13\% | 27\% | 7\% |
| 7-9 months | 0\% | 0\% | 0\% | 7\% |
| 10-12 months | 0\% | 8\% | 8\% | 0\% |
| More than 12 months | 0\% | 0\% | 4\% | 0\% |

## Applicant Responses

"How much time elapsed from initial submission of your grant proposal to the final decision not to fund your request?"

| Time Between Submission and Funding Decision (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Less than 1 month | 30\% | 20\% | 13\% |
| 1 to 3 months | 64\% | 58\% | 54\% |
| 4 to 6 months | 6\% | 15\% | 26\% |
| 7 to 9 months | 0\% | 5\% | 4\% |
| 10 to 12 months | 0\% | 2\% | 2\% |
| More than 12 months | 0\% | 1\% | 2\% |


| Time Between Submission and Funding Decision (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| Less than 1 month | 30\% | 25\% | 32\% |
| 1 to 3 months | 63\% | 63\% | 65\% |
| 4 to 6 months | 7\% | 13\% | 3\% |
| 7 to 9 months | 0\% | 0\% | 0\% |
| 10 to 12 months | 1\% | 0\% | 0\% |
| More than 12 months | 0\% | 0\% | 0\% |

## Involvement in Proposal Development

## Grantee Ratings

"How involved was the Foundation staff in the development of your proposal?"

```
1= No involvement (7 = Substantial involvement
```



## Applicant Ratings

"How involved was the Foundation staff in the development of your proposal?"

$$
1 \text { = No involvement } \quad \mathbf{7} \text { = Substantial involvement }
$$

| 0th | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(1.45)$ | $(1.90)$ | $(2.21)$ | $(2.73)$ |



Subgroup: Portfolio V

## Declined Applications

"Why did you apply to the Foundation for funding?"

Reasons for Applying for Funding (Applicant Responses)


## Reasons Provided for Declining Proposal

## Applicant Responses

"Please choose the option that most resembles the reason the Foundation gave when it declined to fund your proposal."

| Reasons Provided for Declining Proposal (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| No reason provided | 10\% | 8\% | 14\% |
| Not enough funds/too many good proposals | 40\% | 29\% | 29\% |
| Doesn't fit Foundation priorities/guidelines, with no explanation as to why | 18\% | 29\% | 16\% |
| Doesn't fit Foundation priorities/guidelines, with explanation as to why | 23\% | 20\% | 15\% |
| Other | 10\% | 14\% | 27\% |


| Reasons Provided for Declining Proposal (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| No reason provided | 14\% | 9\% | 6\% |
| Not enough funds/too many good proposals | 42\% | 27\% | 41\% |
| Doesn't fit Foundation priorities/guidelines, with no explanation as to why | 17\% | 12\% | 20\% |
| Doesn't fit Foundation priorities/guidelines, with explanation as to why | 18\% | 36\% | 24\% |
| Other | 8\% | 15\% | 10\% |

## Applicant Ratings

"How would you rate the honesty of the reason(s) the Foundation gave for declining to fund your proposal?"

| 1 = Not at all honest 7 = Extremely honest |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Oth } \\ (3.45) \end{gathered}$ | $\begin{gathered} \text { 25th } \\ (4.39) \end{gathered}$ |  |  |  | $\begin{aligned} & \text { 50th } \\ & (4.68) \end{aligned}$ |  | $\begin{aligned} & \text { 75th } \\ & (5.00) \end{aligned}$ | $\begin{aligned} & \text { 100th } \\ & (6.10 \end{aligned}$ |
|  |  | $\begin{aligned} & 4.13 \\ & 13 \text { th } \end{aligned}$ | Mama | Cash |  |  |  |  |
|  |  | 4.12 | Mama | Cash |  |  |  |  |
| Body | $4.04$ |  |  |  |  |  |  |  |
| Money |  |  |  |  |  | 4.77 |  |  |
| Voice | 4.00 |  |  |  |  |  |  |  |

Cohort: None $\mathbf{~ P a s t ~ r e s u l t s : ~ O n ~ O f f ~ S u b g r o u p : ~ P o r t f o l i o ~} \mathbf{V}$

## Implications for Future Applications

## Applicant Ratings

"Would you consider applying for funding from the Foundation in the future?"


| History with the Foundation of Respondents That Would Consider Reapplying (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| First-time applicant | 75\% | 59\% | 45\% |
| Previously received funding | 4\% | 12\% | 39\% |
| Previously declined | 21\% | 29\% | 15\% |


| History with the Foundation of Respondents That Would Consider Reapplying (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| First-time applicant | 74\% | 72\% | 76\% |
| Previously received funding | 2\% | 0\% | 8\% |
| Previously declined | 23\% | 28\% | 16\% |

## Feedback on Declined Applications

"After your request was declined did you request/receive any feedback or advice from the Foundation?"

Proportion of Applicants that Requested/Received Feedback (Applicant Responses)


Proportion of Applicants that Requested Feedback, But Did Not Receive It (Applicant Responses)


Applicant Ratings
"Please rate the feedback and advice you received in terms of its helpfulness in strengthening future proposals to this funder."


## Reporting and Evaluation Process

## Grantee Ratings

"How helpful was participating in the Foundation's reporting/evaluation process in strengthening the organization/program funded by the grant?"


## Grantee Ratings

"At any point during the application or the grant period, did the Foundation and your organization exchange ideas regarding how your organization would assess the results of the work funded by this grant?"


Cohort: Custom Cohort $\mathbf{V}$ Past results: On Off Subgroup: Portfolio $\mathbf{V}$

## Grantee Ratings

"After submission of your report/evaluation, did the Foundation or the evaluator discuss it with you?"

Proportion responding "Yes"

| Oth | 25 th | 50 th | 75th |
| :---: | :---: | :---: | :---: |
| $(7 \%)$ | $(36 \%)$ | $(50 \%)$ | $(65 \%)$ |



| Mama Cash 2014 | Custom Cohort |
| :---: | :---: |
|  |  |
| Body |  |
| Money |  |
| Voice |  |
| Women's Funds |  |

Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc_{\text {off }}$ Subgroup: Portfolio $\mathbf{V}$

## Grantee Ratings

How helpful has the Foundation been to your organization's ability to assess progress towards your organization's goals?


## Reporting and Evaluation Process Activities

## "Which reporting/evaluation process activities were a part of your process?"

## Reporting and Evaluation Process Activities (Grantee Ratings)



Reporting and Evaluation Process Activities (Grantee Ratings) - By Subgroup


## Dollar Return and Time Spent on Processes

## Grantee Responses

Dollar Return: Median grant dollars awarded per process hour required
Includes total grant dollars awarded and total time necessary to fulfill the requirements over the lifetime of the grant

0th
$(\$ 0.1 \mathrm{~K})$
(\$0.1K)
(\$1.4K)
(\$2.2K)
(\$4.0K)


| Custom Cohort <br> \$0.9K <br> Mama Cash 2014 |  |  |
| :---: | :---: | :---: |
|  |  |  |
| Body | \$0.9K |  |
| Money | $\$ 0.9 \mathrm{~K}$ |  |
| \$0.3K | Voice |  |
| Women's Funds |  | \$1.3K |

Cohort: Custom Cohort Past results: $\bigcirc$ on $\bigcirc$ off Subgroup: Portfolio $\mathbf{V}$

## Grantee Responses

Median Grant Size

| Oth |
| :--- |
| $(\$ 2 \mathrm{~K})$ |

Mama Cash 2016

## Grantee Responses

Median hours spent by grantees on funder requirements over grant lifetime


## Time Spent on Selection Process

## Grantee Feedback

## Grantee Responses

Median Hours Spent on Proposal and Selection Process


| Time Spent On Proposal And Selection Process (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| 1 to 9 hours | 13\% | 13\% | 20\% | 11\% |
| 10 to 19 hours | 19\% | 16\% | 21\% | 17\% |
| 20 to 29 hours | 16\% | 10\% | 18\% | 15\% |
| 30 to 39 hours | 9\% | 9\% | 8\% | 9\% |
| 40 to 49 hours | 17\% | 15\% | 12\% | 14\% |
| 50 to 99 hours | 19\% | 22\% | 11\% | 19\% |
| 100 to 199 hours | 4\% | 8\% | 6\% | 10\% |
| 200+hours | 3\% | 6\% | 3\% | 5\% |


| Time Spent On Proposal And Selection Process (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| 1 to 9 hours | 16\% | 22\% | 5\% | 7\% |
| 10 to 19 hours | 16\% | 17\% | 30\% | 13\% |
| 20 to 29 hours | 16\% | 13\% | 5\% | 33\% |
| 30 to 39 hours | 16\% | 4\% | 5\% | 13\% |
| 40 to 49 hours | 5\% | 22\% | 25\% | 13\% |
| 50 to 99 hours | 21\% | 13\% | 25\% | 20\% |
| 100 to 199 hours | 5\% | 9\% | 0\% | 0\% |
| 200+ hours | 5\% | 0\% | 5\% | 0\% |

## Applicant Feedback

## Applicant Responses

## Median Hours Spent on Proposal Process



| Times Spent on Selection Process (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Fewer than 10 hours | 29\% | 21\% | 18\% |
| 10 to 19 hours | 14\% | 18\% | 22\% |
| 20 to 29 hours | 9\% | 13\% | 19\% |
| 30 to 39 hours | 7\% | 9\% | 10\% |
| 40 to 49 hours | 12\% | 10\% | 11\% |
| 50 to 99 hours | 15\% | 17\% | 13\% |
| 100 to 199 hours | 10\% | 7\% | 5\% |
| 200 hours or more | 5\% | 5\% | 2\% |


| Times Spent on Selection Process (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| Fewer than 10 hours | 27\% | 38\% | 28\% |
| 10 to 19 hours | 13\% | 16\% | 15\% |
| 20 to 29 hours | 11\% | 0\% | 11\% |
| 30 to 39 hours | 6\% | 6\% | 8\% |
| 40 to 49 hours | 9\% | 13\% | 14\% |
| 50 to 99 hours | 18\% | 13\% | 13\% |
| 100 to 199 hours | 12\% | 9\% | 8\% |
| 200 hours or more | 4\% | 6\% | 5\% |

## Time Spent on Reporting and Evaluation Process

## Grantee Responses

Median Hours Spent on Monitoring, Reporting, and Evaluation Process Per Year


| Time Spent On Monitoring, Reporting, And Evaluation Process (Annualized) (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| 1 to 9 hours | 26\% | 28\% | 53\% | 31\% |
| 10 to 19 hours | 26\% | 32\% | 20\% | 25\% |
| 20 to 29 hours | 21\% | 13\% | 10\% | 15\% |
| 30 to 39 hours | 7\% | 1\% | 4\% | 6\% |
| 40 to 49 hours | 7\% | 6\% | 4\% | 7\% |
| 50 to 99 hours | 8\% | 10\% | 5\% | 9\% |
| 100+ hours | 4\% | 11\% | 4\% | 6\% |


| Time Spent On Monitoring, Reporting, And Evaluation Process (Annualized) (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| 1 to 9 hours | 21\% | 38\% | 15\% | 33\% |
| 10 to 19 hours | 32\% | 19\% | 30\% | 25\% |
| 20 to 29 hours | 16\% | 24\% | 20\% | 25\% |
| 30 to 39 hours | 11\% | 10\% | 5\% | 0\% |
| 40 to 49 hours | 11\% | 5\% | 5\% | 8\% |
| 50 to 99 hours | 5\% | 5\% | 15\% | 8\% |
| 100+ hours | 5\% | 0\% | 10\% | 0\% |

## Non-Monetary Assistance

Grantees were asked to indicate whether they had received any of the following fourteen types of assistance provided directly or paid for by the Foundation.

| Management Assistance | Field-Related Assistance | Other Assistance |
| :--- | ---: | ---: | ---: |
| General management advice | Encouraged/facilitated collaboration | Board development/governance assistance |
| Strategic planning advice | Insight and advice on your field | Information technology assistance |
| Financial planning/accounting | Introductions to leaders in field | Communications/marketing/publicity assistance |
| Development of performance measures | Provided research or best practices | Use of Foundation facilities |

Based on their responses, CEP categorized grantees by the pattern of assistance they received. CEP's analysis shows that providing three or fewer assistance activities is often ineffective; it is only when grantees receive one of the two intensive patterns of assistance described below that they have a substantially more positive experience compared to grantees receiving no assistance.

| Intensive Assistance Patterns | COMPREHENSIVE ASSISTANCE | Grantees receiving at least 7 forms of assistance |
| :---: | :---: | :---: |
|  | FIELD-FOCUSED ASSISTANCE | Grantees receiving at least 3 forms of field-related assistance but less than $\mathbf{7}$ forms of assistance overall |
| Other Patterns | LITTLE ASSISTANCE | - Grantees receiving at least one form of assistance but not falling into the above categories |
|  | NO ASSISTANCE | - Grantees not receiving non-monetary support |


| Non-Monetary Assistance Patterns (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Comprehensive | 3\% | 3\% | 6\% | 5\% |
| Field-focused | 18\% | 13\% | 10\% | 11\% |
| Little | 53\% | 52\% | 39\% | 44\% |
| None | 26\% | 32\% | 45\% | 40\% |


| Non-Monetary Assistance Patterns (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| Comprehensive | 5\% | 0\% | 4\% | 6\% |
| Field-focused | 23\% | 13\% | 8\% | 35\% |
| Little | 41\% | 67\% | 65\% | 29\% |
| None | 32\% | 21\% | 23\% | 29\% |

## Grantee Responses

Proportion of grantees that received field-focused or comprehensive assistance


Field-Related Assistance Activities
"Please indicate all types of non-monetary assistance, if any, you received (from staff or a third party paid for by the Foundation) associated with this funding."

Proportion of Grantees that Received Field-Related Assistance


Proportion of Grantees that Received Field-Related Assistance - By Subgroup


## Management Assistance Activities

"Please indicate all types of non-monetary assistance, if any, you received (from staff or a third party paid for by the Foundation) associated with this funding."

Proportion of Grantees that Received Management Assistance
$\square$ Mama Cash $2016 \square$ Mama Cash $2014 \square$ Custom Cohort $\quad$ Median Funder


## Percentage of Grantees that Received Management Assistance - By Subgroup


020

## Other Assistance Activities

"Please indicate all types of non-monetary assistance, if any, you received (from staff or a third party paid for by the Foundation) associated with this funding."

## Proportion of Grantees that Received Other Assistance

$\square$ Mama Cash $2016 \square$ Mama Cash $2014 \square$ Custom Cohort $\quad$ Median Funder



Board development/governance assistance


Use of Funder's facilities


Staff/management training


Proportion of Grantees that Received Other Assistance - By Subgroup


## Suggestions for the Foundation

Grantees and applicants were asked to provide any suggestions for how the Foundation could improve. These suggestions were then categorized by CEP and grouped into the topics below.

To download the full set of grantee and applicant comments and suggestions, please refer to the "Downloads" dropdown menu at the top right of your report. Please note that comments have been edited or deleted to protect the confidentiality of respondents.

## Proportion of Grantee Suggestions by Topic



## Selected Grantee Comments

Grantees were asked to provide any suggestions for how the Foundation could improve. These suggestions were then categorized by CEP and grouped into the topics below.

## Grantmaking Characteristics (29\%)

- Longer Grants ( $\mathrm{N}=10$ )
- "The only thing we would like to suggest is multi-year grants and long-term support for organizations working in difficult contexts, in which there [are] very limited access to other similar sources of funding."
- "Extending the periods of funding to give fund receivers a better chance of sustainability and project development on a wider scale."
- Larger Grants ( $\mathrm{N}=5$ )
- "Larger grants where possible."
- "We would hope to have a little more financing."
- Other ( $\mathrm{N}=4$ )
- "No gaps of months in a year for financing. "

Quality of Interactions (25\%)

- More Site Visits ( $\mathrm{N}=11$ )
- "Only that we could have visits to our region at least once a year from someone from Mama Cash."
- "Mama Cash may consider conducting site visits to enable them better understand the dynamics of the work grantees do."
- More Frequent Interactions ( $\mathbf{N}=4$ )
- "Regular communication with partners."
- Better Responsiveness ( $\mathrm{N}=1$ )

Non-Monetary Assistance (18\%)

- Grantee Convenings ( $\mathrm{N}=6$ )
- "I would suggest [that] Mama Cash organizes at least a conference for its grantees once every two years. This platform will enable grant to meet face to face, discuss, network, learn from each other and encourage enhancement of our body and voice."
- Assistance Securing Funding From Other Resources ( $\mathbf{N}=4$ )
- "Perhaps it could help the groups it no longer funds or finishes funding to sustain their work by providing advice and networking opportunities to find new donors and sources of funding."
- Other ( $\mathrm{N}=\mathbf{2}$ )
- "Provide better support in addition to donations: like evaluation and implementation, we could do a better job with more assistance."

Administrative Processes (12\%)

- Proposal and Selection Process ( $\mathrm{N}=7$ )
- "I did, however, find the budget formats requested in the proposal process for some reason quite challenging even though at first glance they seemed clear and simply laid out."
- "The only thing is that the application\report forms are a bit too elaborate, so it takes a lot of time."
- Reporting and Evaluation Process ( $\mathbf{N}=1$ )
- "Please make ... written evaluation process more straightforward so that the work of completing it does not fall so heavily on a few of our members."

Impact on and Understanding of Grantees' Fields (6\%)

- Fields Funded ( $\mathrm{N}=\mathbf{2}$ )
- "It would be great if Mama Cash would support a leadership fund to exclusively invest in building new leaders."
- Public Policy ( $\mathrm{N}=2$ )
- "Focus more on governments to pressure them to take action on women's issues."

Clarity and Consistency of Communications (2\%)

- Email ( $\mathrm{N}=1$ )
- "Not to use the email platform because they go into SPAM."

Other (8\%)

## Selected Applicant Comments

Applicants were asked to provide any suggestions for how the Foundation could improve. These suggestions were then categorized by CEP and grouped into the topics below.

## Proposal and Selection Process (46\%)

- Guidelines ( $\mathrm{N}=23$ )
- "For Mama Cash to speak clearly of its areas of intervention; the level of funding and what it can not fund."
- "[Provide] descriptive guidelines for writing the proposal."
- "Please give detailed grant guidelines and [names of programs that have previously been supported]."
- Provide More Feedback ( $\mathrm{N}=18$ )
- "When rejecting an LOI it would be good to know what is lacking in our approach or strategy or not eligible."
- "On each rejection letter, where and when appropriate, please help make suggestions on the proposals."
- "Educate prospective grantees about the reasons for declining their proposals. This will improve either working, aim, objective, and outcome of the NGOs. The aim and objective of Mama Cash are well defined. The methodology of NGO may need improvement. Thus by informing NGOs of the declination of their proposal, NGOs may become more effective."
- LOI ( $\mathrm{N}=6$ )
- "The letter of interest should be modified and the questions should clear and allow generation of ideas."
- "Call for full applications from Interested Applicant instead of the Letter of Intent.."
- Staff Involvement and Communication ( $\mathrm{N}=5$ )
- "Guidance during proposal development.'
- Streamline ( $\mathrm{N}=5$ )
- "Simplify the requirements. It is not easy to have all the themes in one small project proposal."
- Provide Regional Contacts ( $\mathrm{N}=4$ )
- "Have someone in the country ( where the proposal comes from ) to give more recommendation and explanation on the organization or to cross check the proposal with the work of the organization."
- Technological Assistance ( $\mathrm{N}=4$ )
- "Develop strategies how to reach out to those who have no access to technology or the social media."
- Archive Applicant Proposals ( $\mathrm{N}=3$ )
- "I also suggest that applications should be archived for future considerations or referred to other donors with relevant interests."
- Call for Applications ( $\mathrm{N}=\mathbf{2}$ )
- "Launch several calls for proposals"
- Distribution of Funds ( $\mathrm{N}=2$ )
- "Meet at least the needs of half of the proposals received by ... decreasing the award given to the winners"
- Other ( $\mathrm{N}=12$ )


## Impact on and Understanding of Applicants' Organizations (17\%)

- Organizations Funded ( $\mathrm{N}=20$ )
- "Consider the first time un-registered small organization[s]."
- "Mama Cash must support to grassroots small women organization for funding."
- "We believe that Mama Cash could also consider the organizations that have not easy access to international financing and especially those ... who work in isolated rural areas."
- Understanding Applicants' Organizations ( $\mathbf{N}=11$ )
- "Take the time and effort to get to know what we stand for before rejecting our application."
- "Learn more about its partners."


## Quality of Interactions (15\%)

- More Site Visits ( $\mathrm{N}=11$ )
- "Field visits to the [our organization], especially to our women's group."
- "A member from the staff of Mama Cash [should] visit our community whom we serve then there will be first-hand knowledge to fund the project. Field visit is important to become better funder.."
- More Frequent Interactions ( $\mathrm{N}=10$ )
- "More communication between Mama Cash and the organizations that look for funding."
- "Maintain constant communication with applicants"
- In-Person Conversation (N=3)
- "Face to face engagements even over Skype. If possible."
- Other $(\mathrm{N}=4)$

Impact on and Understanding of Applicants' Fields (8\%)

- Fields Funded ( $\mathrm{N}=11$ )
- "Mama Cash should adjust its focus to make inclusive the protection of ... females, including but not limited to trans people."
- "Be inclusive to understand marginalized groups, especially groups of women with disabilities. Little disabled women's groups access Mama Cash fund."
- Understanding Applicants' Fields ( $\mathrm{N}=\mathbf{2}$ )
- "Mama Cash should take into account the multidimensional nature of the right of women and girls."
- Other ( $\mathrm{N}=1$ )

Impact on and Understanding of Applicants' Communities (7\%)

- Regions and Communities Funded ( $\mathbf{N}=10$ )
- "Consider grant seekers from all continents."
- "I feel like there's a bias towards developing or non-OECD countries. which seems unfair because developed countries may still face enormous restrictions especially when it comes to sex workers or transgender people's rights."
- Understanding of Applicants' Communities ( $\mathbf{N}=\mathbf{2}$ )
- "They need to better understand the needs of different countries and communities."

Grantmaking Characteristics ( $\mathrm{N}=4,2 \%$ )

- "Ability to be able to fund more projects"

Clarity and Consistency of Foundation Communications ( $\mathrm{N}=2,1 \%$ )
Other ( $\mathrm{N}=9,5 \%$ )

## Contextual Data

## Grantee Responses

## Grantmaking Characteristics

| Length of Grant Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Average grant length | 1.9 years | 1.8 years | 2.2 years | 2.0 years |
| Length of Grant Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| 1 year | 49\% | 44\% | 47\% | 39\% |
| 2 years | 32\% | 43\% | 23\% | 30\% |
| 3 years | 8\% | 9\% | 18\% | 20\% |
| 4 years | 2\% | 3\% | 4\% | 4\% |
| 5 or more years | 8\% | 1\% | 8\% | 6\% |


| Type of Grant Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Program / Project Support | 56\% | 53\% | 64\% | 71\% |
| General Operating / Core Support | 43\% | 43\% | 21\% | 22\% |
| Capital Support: Building / Renovation / Endowment Support / Other | 0\% | 1\% | 6\% | 2\% |
| Technical Assistance / Capacity Building | 1\% | 2\% | 4\% | 4\% |
| Scholarship / Fellowship | 0\% | 0\% | 2\% | 1\% |
| Event / Sponsorship Funding | 0\% | 1\% | 2\% | 1\% |

## Grantmaking Characteristics - By Subgroup

| Length of Grant Awarded (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| Average grant length | 2.0 years | 1.9 years | 1.5 years | 2.4 years |
| Length of Grant Awarded (By Subgroup) | Body | Money | Voice | Women's Funds |
| 1 year | 50\% | 35\% | 64\% | 47\% |
| 2 years | 27\% | 52\% | 24\% | 24\% |
| 3 years | 14\% | 9\% | 4\% | 6\% |
| 4 years | 0\% | 0\% | 8\% | 0\% |
| 5 or more years | 9\% | 4\% | 0\% | 24\% |


| Type of Grant Awarded (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| Program / Project Support | 32\% | 83\% | 62\% | 41\% |
| General Operating / Core Support | 68\% | 13\% | 38\% | 59\% |
| Capital Support: Building / Renovation / Endowment Support / Other | 0\% | 0\% | 0\% | 0\% |
| Technical Assistance / Capacity Building | 0\% | 4\% | 0\% | 0\% |
| Scholarship / Fellowship | 0\% | 0\% | 0\% | 0\% |
| Event / Sponsorship Funding | 0\% | 0\% | 0\% | 0\% |

## Grant Size

| Grant Amount Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Median grant size | \$36K | \$53K | \$75K | \$200K |


| Grant Amount Awarded (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Less than \$10K | 9\% | 6\% | 10\% | 3\% |
| \$10K - \$ 24 K | 20\% | 8\% | 13\% | 6\% |
| \$25K - \$ 49 K | 34\% | 34\% | 13\% | 12\% |
| \$50K - \$99K | 26\% | 36\% | 16\% | 18\% |
| \$100K - \$149K | 6\% | 11\% | 9\% | 12\% |
| \$150K - \$ 299 K | 2\% | 3\% | 15\% | 17\% |
| \$300K - \$499K | 1\% | 0\% | 8\% | 12\% |
| \$500K - \$999K | 2\% | 0\% | 7\% | 10\% |
| \$1MM and above | 0\% | 1\% | 8\% | 12\% |

## Grant Size - By Subgroup

| Grant Amount Awarded (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| Median grant size | \$43K | \$49K | \$28K | \$53K |
| Grant Amount Awarded (By Subgroup) | Body | Money | Voice | Women's Funds |
| Less than \$10K | 0\% | 5\% | 8\% | 24\% |
| \$10K - \$24K | 6\% | 18\% | 36\% | 12\% |
| \$25K - \$49K | 61\% | 27\% | 36\% | 12\% |
| \$50K - \$99K | 22\% | 45\% | 12\% | 24\% |
| \$100K - \$149K | 0\% | 0\% | 8\% | 18\% |
| \$150K - \$299K | 11\% | 0\% | 0\% | 0\% |
| \$300K - \$499K | 0\% | 5\% | 0\% | 0\% |
| \$500K - \$999K | 0\% | 0\% | 0\% | 12\% |
| \$1MM and above | 0\% | 0\% | 0\% | 0\% |


| Median Percent of Budget Funded by Grant (Annualized) (By Subgroup) | Body | Money | Voice |
| :--- | :--- | :--- | :--- |
| Size of grant relative to size of grantee budget | $37 \%$ | $70 \%$ | $34 \%$ |

## Application Characteristics

## Applicant Responses

| Type of Grant Requested (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Program/project support | 87\% | 78\% | 71\% |
| General operating | 10\% | 13\% | 11\% |
| Scholarship or research fellowship | 0\% | 1\% | 1\% |
| Technical assistance/capacity building | 1\% | 4\% | 4\% |
| Event/sponsorship funding | 0\% | 3\% | 1\% |
| Capital support: building/renovation/endowment support/other | 1\% | 2\% | 11\% |


| Grant Amount Requested (Overall) | Mama Cash 2016 | Mama Cash 2014 | $\$ 25 \mathrm{~K}$ |
| :--- | :--- | :--- | :--- |
| Median Grant Amount | $\$ 23 \mathrm{~K}$ |  |  |


| Grant Amount Requested (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Less than \$10K | 17\% | 24\% | 10\% |
| \$10K - \$24K | 32\% | 27\% | 21\% |
| \$25K - \$49K | 28\% | 28\% | 19\% |
| \$50K - \$99K | 15\% | 17\% | 19\% |
| \$100K - \$149K | 4\% | 4\% | 10\% |
| \$150K - \$299K | 2\% | 1\% | 11\% |
| \$300K - \$499K | 0\% | 0\% | 5\% |
| \$500K - \$999K | 0\% | 0\% | 3\% |
| \$1MM and above | 3\% | 0\% | 2\% |

## Application Characteristics - By Subgroup

| Type of Grant Requested (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| Program/project support | 84\% | 97\% | 88\% |
| General operating | 15\% | 0\% | 9\% |
| Scholarship or research fellowship | 0\% | 0\% | 0\% |
| Technical assistance/capacity building | 1\% | 0\% | 2\% |
| Event/sponsorship funding | 0\% | 0\% | 0\% |
| Capital support: building/renovation/endowment support/other | 0\% | 3\% | 2\% |


| Grant Amount Requested (By Subgroup) | Body |
| :--- | :--- |
| Median Grant Amount | $\$ 20 \mathrm{~K}$ |


| Grant Amount Requested (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| Less than \$10K | 19\% | 25\% | 14\% |
| \$10K - \$24K | 35\% | 36\% | 27\% |
| \$25K - \$49K | 22\% | 25\% | 34\% |
| \$50K - \$99K | 18\% | 7\% | 16\% |
| \$100K - \$149K | 1\% | 7\% | 5\% |
| \$150K - \$299K | 1\% | 0\% | 2\% |
| \$300K - \$499K | 0\% | 0\% | 0\% |
| \$500K - \$999K | 0\% | 0\% | 0\% |
| \$1MM and above | 4\% | 0\% | 2\% |

## Grantee/Applicant Characteristics

## Operating Budget of Grantee Organizations

| Operating Budget of Grantee Organization (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | $\$ 0.1 \mathrm{M}$ |
| :--- | :---: | :---: | :---: | :---: |


| Operating Budget of Grantee Organization (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| <\$100K | 58\% | 65\% | 9\% | 11\% |
| \$100K - \$499K | 29\% | 34\% | 20\% | 21\% |
| \$500K - \$999K | 8\% | 0\% | 14\% | 13\% |
| \$1MM - \$4.9MM | 4\% | 1\% | 29\% | 28\% |
| \$5MM - \$24MM | 1\% | 0\% | 18\% | 16\% |
| >=\$25MM | 0\% | 0\% | 11\% | 11\% |


| Operating Budget of Grantee Organization (By Subgroup) | Body | Money | Voice |
| :--- | :--- | :--- | :--- |
| Median Budget | $\$ 0.1 \mathrm{M}$ | $\$ 0.0 \mathrm{M}$ | $\$ 0.1 \mathrm{M}$ |


| Operating Budget of Grantee Organization (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| <\$100K | 61\% | 76\% | 63\% | 20\% |
| \$100K - \$499K | 39\% | 14\% | 33\% | 33\% |
| \$500K - \$999K | 0\% | 5\% | 0\% | 33\% |
| \$1MM - \$4.9MM | 0\% | 0\% | 4\% | 13\% |
| \$5MM - \$24MM | 0\% | 5\% | 0\% | 0\% |
| >=\$25MM | 0\% | 0\% | 0\% | 0\% |

## Operating Budget of Applicant Organizations

| Operating Budget of Applicant Organization (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder |
| :---: | :---: | :---: | :---: |
| Median Budget | \$0.1M | \$0.0M | \$0.6M |



| Operating Budget of Applicant Organization (By Subgroup) | Body | Money | Voice |
| :---: | :---: | :---: | :---: |
| Less than \$100K | 69\% | 69\% | 54\% |
| \$100K-\$499K | 25\% | 28\% | 36\% |
| \$500K-\$999K | 5\% | 3\% | 4\% |
| \$1MM-\$4.9MM | 1\% | 0\% | 3\% |
| \$5MM-\$25MM | 0\% | 0\% | 2\% |
| \$25MM and above | 0\% | 0\% | 1\% |

## Additional Grantee Characteristics

| Pattern of Grantees' Funding Relationship with the Foundation (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| First grant received from the Foundation | 10\% | 34\% | 29\% | 37\% |
| Consistent funding in the past | 79\% | 54\% | 52\% | 48\% |
| Inconsistent funding in the past | 10\% | 12\% | 19\% | 15\% |


| Funding Status and Grantees Previously Declined Funding (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Percent of grantees currently receiving funding from the Foundation | 86\% | 76\% | 80\% | 83\% |
| Percent of grantees previously declined funding by the Foundation | 25\% | 22\% | 32\% | 15\% |


| Pattern of Grantees' Funding Relationship with the Foundation (By Subgroup) | Body | Money | Voice | Women's Funds |
| :---: | :---: | :---: | :---: | :---: |
| First grant received from the Foundation | 5\% | 13\% | 12\% | 12\% |
| Consistent funding in the past | 90\% | 70\% | 81\% | 76\% |
| Inconsistent funding in the past | 5\% | 17\% | 8\% | 12\% |


| Funding Status and Grantees Previously Declined Funding (By Subgroup) | Body | Money | Voice |
| :--- | :--- | :--- | :--- |
| Percent of grantees currently receiving funding from the Foundation | $86 \%$ | $87 \%$ | $84 \%$ |
| Percent of grantees previously declined funding by the Foundation | $32 \%$ | $17 \%$ | $22 \%$ |

## Grantee Demographics

| Job Title of Respondents (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Executive Director | 53\% | 44\% | 47\% | 44\% |
| Other Senior Management | 11\% | 5\% | 15\% | 16\% |
| Project Director | 8\% | 16\% | 12\% | 13\% |
| Development Director | 0\% | 2\% | 9\% | 7\% |
| Other Development Staff | 3\% | 4\% | 7\% | 10\% |
| Volunteer | 4\% | 3\% | 1\% | 0\% |
| Other | 20\% | 26\% | 9\% | 9\% |


| Gender of Respondents (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Female | 99\% | 98\% | 64\% | 63\% |
| Male | 1\% | 2\% | 36\% | 37\% |

## Applicant Demographics

| Job Title of Respondents (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Executive Director/CEO | 59\% | 61\% | 46\% |
| Other Senior Management | 6\% | 6\% | 12\% |
| Project Director | 21\% | 14\% | 10\% |
| Development Director | 1\% | 4\% | 11\% |
| Other Development Staff | 1\% | 2\% | 7\% |
| Volunteer | 4\% | 2\% | 2\% |
| Other | 8\% | 11\% | 12\% |


| Gender of Respondents (Overall) | Mama Cash 2016 | Mama Cash 2014 | Average Funder |
| :---: | :---: | :---: | :---: |
| Male | 11\% | 18\% | 35\% |
| Female | 86\% | 81\% | 62\% |

## Funder Characteristics

| Financial Information (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Total assets | \$12.9M | \$5.8M | \$226.2M | \$166.7M |
| Total giving | \$3.5M | \$3.8M | \$14.5M | \$24.4M |


| Funder Staffing (Overall) | Mama Cash 2016 | Mama Cash 2014 | Median Funder | Custom Cohort |
| :---: | :---: | :---: | :---: | :---: |
| Total staff (FTEs) | 30 | 31 | 14 | 31 |
| Percent of staff who are program staff | 30\% | 30\% | 40\% | 43\% |

## Additional Measures

The following questions were recently added to the grantee survey and depict comparative data from fewer than one-third of funders in the dataset.

## Grantee Ratings

"To what extent is the Foundation open to ideas from grantees about its strategy?"


In the following questions, we use the term "beneficiaries" to refer to those your organization seeks to serve through the services and/or programs it provides. Beneficiaries are often called end users, clients, or participants.

## Grantee Ratings

"How well does the Foundation understand your intended beneficiaries' needs?"

"To what extent do the Foundation's funding priorities reflect a deep understanding of your intended beneficiaries' needs?"
$1=$ Not at all $\quad \mathbf{7}=$ To a great extent

Cohort: None V Past results: On Off Subgroup: Portfolio V

## Additional Survey Information


#### Abstract

On many questions in the grantee and applicant surveys, respondents are allowed to select "don't know" or "not applicable" if they are not able to provide an alternative answer. In addition, some questions in the survey are only displayed to a select group of grantees or applicants for which that question is relevant based on a previous response.

As a result, there are some measures where only a subset of responses is included in the reported results. The table below shows the number of responses included on each of these measures. The total number of respondents to Mama Cash's grantee and applicant surveys were 89 and 232, respectively.


| Grantee Perception Report - Core Question Text | Count of Responses |
| :---: | :---: |
| Overall, how would you rate the Foundation's impact on your field? | 87 |
| How well does the Foundation understand the field in which you work? | 85 |
| To what extent has the Foundation advanced the state of knowledge in your field? | 85 |
| To what extent has the Foundation affected public policy in your field? | 76 |
| Overall, how would you rate the Foundation's impact on your local community? | 84 |
| How well does the Foundation understand the local community in which you work? | 80 |
| How well does the Foundation understand the social, cultural, or socioeconomic factors that affect your work? | 89 |
| How much, if at all, did the Foundation improve your ability to sustain the work funded by this grant in the future? | 87 |
| How well does the Foundation understand your organization's strategy and goals? | 85 |
| Which of the following statements best describes the primary effect the receipt of this grant had on your organization's programs or operations? | 87 |
| How consistent was the information provided by different communication resources, both personal and written, that you used to learn about the Foundation? | 88 |
| Who most frequently initiated the contact you had with your program officer during this grant? | 89 |
| Did the Foundation conduct a site visit during the selection process or during the course of this grant? | 84 |
| Has your main contact at the Foundation changed in the past six months? | 83 |
| Did you submit [a proposal] to the Foundation for this grant? | 88 |
| As you developed your grant proposal, how much pressure did you feel to modify your organization's priorities in order to create a grant proposal that was likely to receive funding? | 85 |
| How involved was Foundation staff in the development of your grant proposal? | 84 |
| How much time elapsed from the submission of the grant proposal to clear commitment of funding? | 82 |
| Was there or will there be a reporting/evaluation process? | 88 |
| Was an external evaluator involved in your reporting/evaluation process? | 64 |
| After submission of your report/evaluation, did the Foundation or the evaluator discuss it with you? | 63 |
| At any point during the application or the grant period, did the Foundation and your organization exchange ideas regarding how your organization would assess the results of the work funded by this grant? | 78 |
| Have you ever been declined funding from the Foundation? | 81 |
| Are you currently receiving funding from the Foundation? | 87 |
| Which of the following best describes the pattern of your organization's funding relationship with the Foundation? | 87 |
| How well does the Foundation understand your intended beneficiaries' needs? | 85 |
| To what extent do the Foundation's funding priorities reflect a deep understanding of your intended beneficiaries' needs? | 87 |

Applicant Perception Report Core Question Text
Overall, how would you rate the Foundation's impact on your field?
How well does the Foundation understand the field in which you work?
Overall, how would you rate the Foundation's impact on your local community?
How well does the Foundation understand the local community in which you work?
How well does the Foundation understand the social, cultural, or socioeconomic factors that affect your work?
How well does the Foundation understand your organization's strategy and goals?
What was the dollar amount of your grant request to the Foundation?
How consistent was the information provided by different communications resources, both personal and written, that you used to learn
about the Foundation?
How much time elapsed from initial submission of your grant proposal to the final decision not to fund your request?
After your request was declined did you request any feedback or advice from the Foundation?
After your request was declined did you receive any feedback or advice from the Foundation?

## About CEP and Contact Information

## Mission:

To provide data and create insight so philanthropic funders can better define, assess, and improve their effectiveness - and, as a result, their intended impact.

## Vision:

We seek a world in which pressing social needs are more effectively addressed.
We believe improved performance of philanthropic funders can have a profoundly positive impact on nonprofit organizations and the people and communities they serve.
Although our work is about measuring results, providing useful data, and improving performance, our ultimate goal is improving lives. We believe this can only be achieved through a powerful combination of dispassionate analysis and passionate commitment to creating a better society.

## About the GPR and APR

Since 2003, the Grantee Perception Report® (GPR) has provided funders with comparative, candid feedback based on grantee perceptions. The GPR is the only grantee survey process that provides comparative data, and is based on extensive research and analysis. Hundreds of funders of all types and sizes have commissioned the GPR, and tens of thousands of grantees have provided their perspectives to help funders improve their work. CEP has surveyed grantees in more than 150 countries and in 8 different languages. The GPR's quantitative and qualitative data helps foundation leaders evaluate and understand their grantees' perceptions of their effectiveness, and how that compares to their philanthropic peers.

CEP developed the Applicant Perception Report (APR) as a complement to the Grantee Perception Report. Based on a separate, shorter survey, the APR allows philanthropic funders to understand the candid perspectives of declined applicants on a number of important dimensions. The APR shows an individual funder the perceptions of its applicants relative to a set of perceptions of 40 funders whose declined applicants were surveyed by CEP.

## Contact Information

[^4]THE CENTER FOR EFFECTIVE PHILANTHROPY

675 Massachusetts Avenue
7th Floor
Cambridge, MA 02139
Tel: (617) 492-0800
Fax: (617) 492-0888

131 Steuart Street
Suite 501
San Francisco, CA 94105
Tel: (415) 391-3070
Fax: (415) 956-9916


[^0]:    Cohort: Custom Cohort
    Past results:

    - on Of

    Subgroup: Portfolio v

[^1]:    Cohort: Custom Cohort
    Past results:
    ©
    off
    Subgroup:
    Portfolio

[^2]:    Cohort: Custom Cohort
    Past results:
    © on
    off
    Subgroup: Portfolio V

[^3]:    Cohort: None $\mathbf{V}$

    ```
    Past results: © on O off
    ```

[^4]:    Jenny Goff, Manager, Assessment and Advisory Services
    (617) 492-0800 ext. 244
    jennyg@effectivephilanthropy.org
    Della Menhaj, Analyst, Assessment and Advisory Services
    (617) 492-0800 ext. 167
    dellam@effectivephilanthropy.org

